

SANDRO LOBO

418-952-6269 | sandrolobo@protonmail.com | sandrolobo.com

Québec, QC (Willing to relocate)

PROFESSIONAL PROFILE

Bilingual (SLE: CCC), indeterminate Government of Canada professional with a strong foundation in adult education, instructional design, and technical support. Proven ability to deliver complex training programs, manage diverse learner populations, and troubleshoot technical systems. Currently expanding IT and cybersecurity competencies through CSPS and CompTIA. Seeking to leverage a unique blend of facilitation experience and technical aptitude to support software training and operational readiness.

PROFESSIONAL EXPERIENCE

Language Instructor (Indeterminate)

August 2025 – Present

Department of National Defence | Valcartier, QC

- Direct the daily administration of official language and professional training programs for Defence Team learners.
- Enhance training efficiency and impact through strategic instructional design, meticulous resource control, and ongoing pedagogical support.
- Deliver expert instruction and guidance to military personnel and civilian staff, adapting complex concepts for diverse learning styles.

Freelance Web Developer & Technical Consultant

2024 – Present

Self-Employed | Remote

- Design, build, and deploy custom websites utilizing HTML, CSS, and JavaScript.
- Manage DNS configurations, domain integration, and security features utilizing Cloudflare.
- Self-host and maintain technical services (Docker, WebRTC, Linux environments) for projects, ensuring high uptime and secure remote access.

Property Manager

September 2024 – August 2025

Leal Inc. | Portugal

- Maximized rental income through strategic pricing, dynamic marketing, and the comprehensive management of all property operations.
- Achieved exceptional customer satisfaction by providing superior guest service and resolving operational issues efficiently.

Instructor/Trainer

August 2023 – September 2024

Creverse | South Korea

- Developed and delivered engaging, data-informed lesson plans tailored to diverse student populations and learning metrics.
- Conducted Train-the-Trainer sessions to onboard new instructors, ensuring consistent delivery of curriculum and mastery of internal software.

Medical Administrator

March 2023 – July 2023

The Ottawa Medical Group | Ottawa, ON

- Managed patient appointments, referrals, and critical results within a specialized automated healthcare system.

IT Technician

February 2016 – March 2018

Itplanit | Ottawa, ON

- Prepared and deployed computer images (ISOs) for training environments and set up technology-equipped classrooms.
- Provided essential technical support and troubleshooting to students and staff, bridging the gap between end-users and complex IT systems.

EDUCATION & DEVELOPMENT

Honours Bachelor of Social Sciences in Political Science

Graduated June 2023

University of Ottawa | Ottawa, ON

- Certifications: CompTIA Security+ (In Progress), Responsive Web Design (freeCodeCamp)
- Training: Cybersecurity Modules DDN247, DDN235 (Canada School of Public Service)

TECHNICAL SKILLS & LANGUAGES

Languages: English (First Official), French (Second Official, SLE: CCC), Portuguese, Korean

Software & Systems: Office 365, Adobe Creative Suite, Git, Docker, Linux (CasaOS/Raspberry Pi/Fedora)

Web & Networking: HTML, CSS, JavaScript, Cloudflare, DNS Management, Tailscale, WebRTC